

# TECHSPAN GROUP

plastics machinery | ultrasonics | heating systems | printing systems | consumables

54 Raymond Avenue, Matraville, Sydney, NSW 2036, Australia  
Phone: 1-800 148 791 Fax: 1-800 148 799

1 Portage Road, New Lynn, Auckland 0600, New Zealand  
P O Box 15-262, New Lynn, Auckland 0600, New Zealand  
Phone: ++ 64 9 827 6567 Fax: ++64 9 827 6596

e-mail: [sales@techspanonline.com](mailto:sales@techspanonline.com) <http://www.techspanonline.com>

25<sup>th</sup> March 2020

RE: COVID-19 Supplier update

To all our valued customers

**Techspan wishes to confirm as an Essential Service Supplier we will remain open for business.** We have safety measures in place to protect our staff and the ability to remain a reliable supplier to you in these difficult times.

As the Techspan Group supplies directly to the food preparation, food distribution and medical industries and indirectly through other supply chains to these as well as other Essential Services we realize the importance of us playing our part and being available, minimalizing disruption to their business and keep them free to provide their services to the public in general.

**Please place your orders as you do normally,** the sales team is working remotely however they can be contacted through the usual channels. Our warehouse is operating under strict guidelines and continues to operate thanks to our dedicated team.

All Techspan Group products will be available as usual, however there may be some slight delay in order processing or delivery due to reduced capacity.

Please note, all orders will be delivered by courier/transport service providers and there is no collection service available as we are not currently accepting visitors to our premises.

We wish you and your loved ones a safe journey through these challenging times.

Yours faithfully



Jon Fastnedge

Company Director